

STEP

Mathematics

Results Online user guide for candidates

<https://results.cambridgeassessment.org.uk/candidates/>

Version 10

July 2026

Contents

Introduction.....	2
Getting started.....	2
Downloading results.....	4
Downloading Statement of results	4
Downloading Explanation of results	5
Submitting results enquiry and appeal applications	5
Updating login details.....	5
Help	6

Introduction

Results Online is a secure online portal for you to access your results for STEP Mathematics administered by OCR. There are two separate areas: one which can be accessed by candidates and one which can be accessed by centres. This guide is for candidate users.

Screenshots shown in this user guide may vary slightly from the screens that you view with your browser. Different browsers can display websites differently and we may also make some amendments to the site. The dates displayed in screenshots are subject to change; current information will always be displayed through Results Online or on our website <https://www.ocr.org.uk/students/step-mathematics/>

Getting started

You must register before you are able to access your results online. By clicking on the *First Time User* button, you will be taken to the registration screen.

Not registered?

First time user »

You will need your PIN to register. This can be found on your Confidential Results Information sheet provided to you on the test day. AB

By completing the registration form using the unique information supplied on your Confidential Results Information sheet, your date of birth and your personal email address, you will be able to use Results Online to retrieve your results on the advertised results release date for STEP. You will have received your Confidential Results Information sheet from your centre on the day you sat the STEP test(s).

Registration

In order to access your results online, you first need to register. In order to register you will need:

1. Your Candidate Number
2. Your PIN
3. A valid email address

Your Candidate Number and your PIN will have been presented to you on the day of your test and can be found at the bottom of the 'Confidential Results Information' sheet.†

Candidate Number *

PIN *

Date of birth * (dd/mm/yyyy)

Please enter your email address below. In order to confirm your registration you will be required to validate your email address

Email Address *

Password *

Confirm Password *

* Required field

† If you have lost your Candidate Number or PIN then you will need to contact us for assistance.

Once the registration form has been completed, a confirmation code will be sent to the email address entered on the form.

You must re-enter the password entered on the previous screen before clicking *Complete Registration*.

Confirm Registration

A confirmation code has been sent to your registered email address. To avoid errors, copy and paste the confirmation code into the box below, and then enter your password.

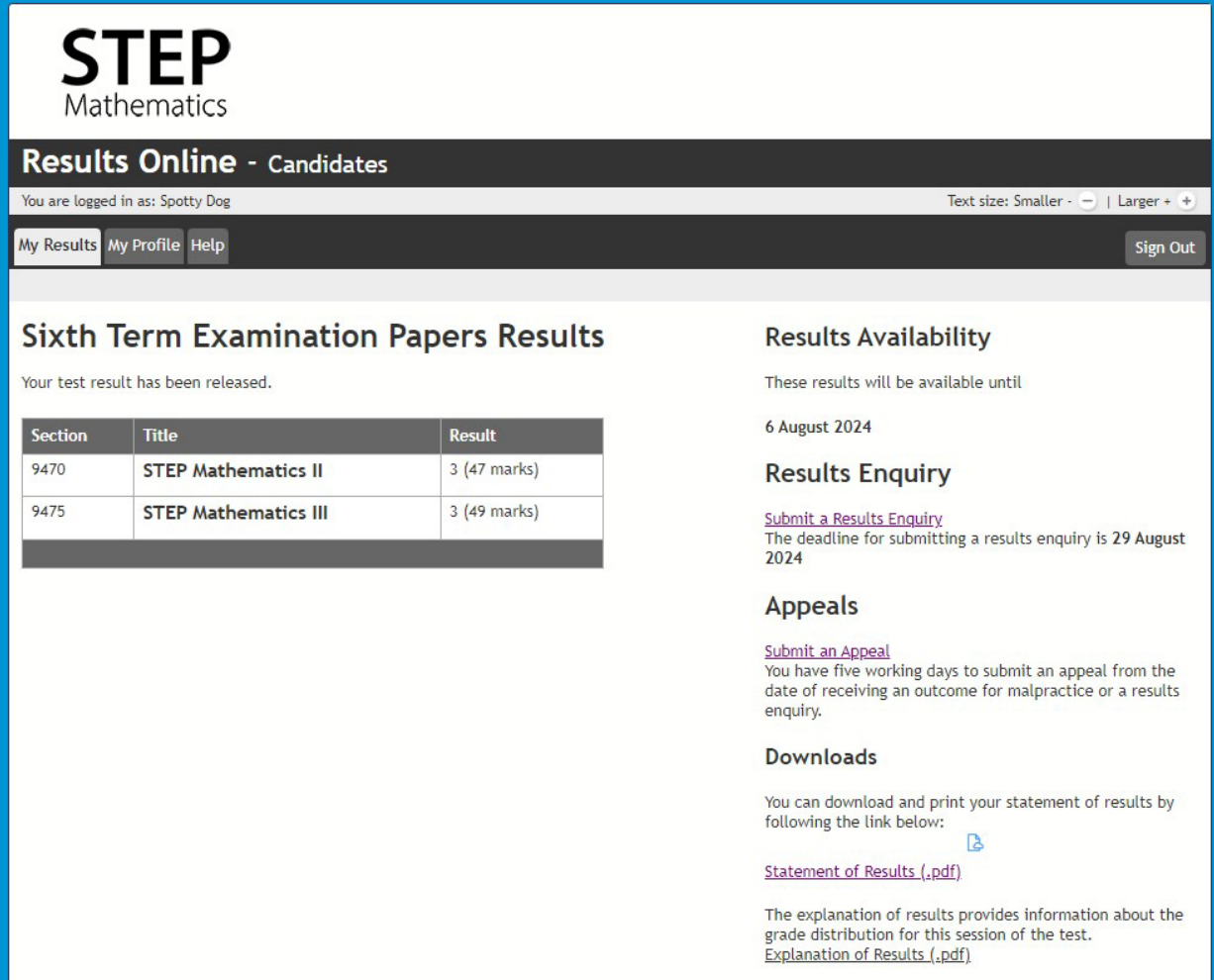
Confirmation Code

Password

Downloading results

In 2026, STEP results will be released on 13 August 2026 and will be available online until 1 June 2027. Centres and candidates do not receive any paper-based results for STEP; the PDF Statement of Results acts as proof of results.

The *My Results* tab displays information relating directly to your results:



STEP
Mathematics

Results Online - Candidates

You are logged in as: Spotty Dog Text size: Smaller - | Larger +

[My Results](#) [My Profile](#) [Help](#) [Sign Out](#)

Sixth Term Examination Papers Results

Your test result has been released.

Section	Title	Result
9470	STEP Mathematics II	3 (47 marks)
9475	STEP Mathematics III	3 (49 marks)

Results Availability

These results will be available until

6 August 2024

Results Enquiry

[Submit a Results Enquiry](#)
The deadline for submitting a results enquiry is 29 August 2024

Appeals

[Submit an Appeal](#)
You have five working days to submit an appeal from the date of receiving an outcome for malpractice or a results enquiry.

Downloads

You can download and print your statement of results by following the link below:

[Statement of Results \(.pdf\)](#)

The explanation of results provides information about the grade distribution for this session of the test.
[Explanation of Results \(.pdf\)](#)

Downloading Statement of Results

You do not receive any paper-based results; a PDF Statement of Results is available for you to download, which acts as proof of results.

To download your Statement of Results, please click the link under the *Downloads* heading within your *My Results* tab.

Downloading Explanation of Results

An Explanation of Results is produced for each year for STEP and is designed to help you understand your results in relation to all other candidates who sat the test. To download please click the link under the *Downloads* heading, within your *My Results* tab.

This is also available from our website: <https://www.ocr.org.uk/students/step-mathematics/>

Submitting results enquiry and appeal applications

You can submit a results enquiry application **within 5 working days** of the results release date. If you are not happy with the outcome of a results enquiry or malpractice case, an appeal can be submitted within 5 working days after the outcome of a results enquiry has been received. The deadline and link to the application forms can be found in the *My Results* tab and will be removed when the deadline dates have passed.

Updating login details

The *My Profile* tab allows you to change your registered email address or password.

You may change your password; passwords must be at least 8 characters long and must contain at least 2 numbers.

The screenshot shows the 'STEP Mathematics Results Online - Candidates' interface. The user is logged in as 'Spotty Dog'. The navigation menu includes 'My Results', 'My Profile', and 'Help', with 'My Profile' selected. A 'Sign Out' button is also present. The main content area is titled 'Edit Profile' and contains two sections:

- Change Email Address:** Shows the current email address as 'dan.phelan@cambridge.org'. It includes two input fields for 'Enter new email address' and 'Confirm new email address', followed by a 'Change Email' button.
- Change Password:** Includes three input fields for 'Enter current password', 'Enter new password', and 'Confirm new password', followed by a 'Change Password' button.

If you have forgotten your password, you can use the *Forgotten your password?* link on the login page of Results Online to have your password reset and emailed to your previously registered email address.

Already registered?

PIN

Password

[Forgotten your password?](#)

If you cannot provide these details, you should contact STEP Mathematics via the *Help* tab.

Help

If you need support with accessing STEP results or have any questions, go to the *Help* tab. This includes a list of frequently asked questions and our contact details.

STEP
Mathematics

Results Online - Candidates

You are logged in as: Spotty Dog Text size: Smaller - | Larger +

[My Results](#) [My Profile](#) [Help](#)

Help

- ▶ [? Why can't I see my results?](#)
- ▶ [? I disagree with my results.](#)
- ▶ [? Can I download my results?](#)
- ▶ [? What is the Explanation of Results?](#)
- ▶ [? How do I view my Statement of Results or Explanation of Results?](#)
- ▶ [? For how long will my results be available?](#)
- ▶ [? How can I change my registered email address?](#)
- ▶ [? How can I change my password?](#)
- ▶ [? I have another question that is not answered here, how can I contact OCR?](#)

Contact Us

If you still need help, then you can contact us [online](#) or by telephone on + 44 (0) 1223 553366.

More Information

You can find more information about STEP by visiting our [website](#).

Cambridge University Press & Assessment unlocks the potential of millions of people worldwide. Our qualifications, assessments, academic publications and original research spread knowledge, spark enquiry and aid understanding.

We help millions of people worldwide unlock their potential. Our solutions bring better support to teaching, more confidence to learning, more assurance to assessment and greater advancement to research. Our qualifications, assessments, academic publications and original research spread knowledge, spark enquiry and aid understanding around the world.

Cambridge University Press & Assessment
The Triangle Building Shaftesbury Road
Cambridge
CB2 8EA
United Kingdom