STEP Mathematics

Results Online user guide for candidates

https://results.cambridgeassessment.org.uk/candidates/

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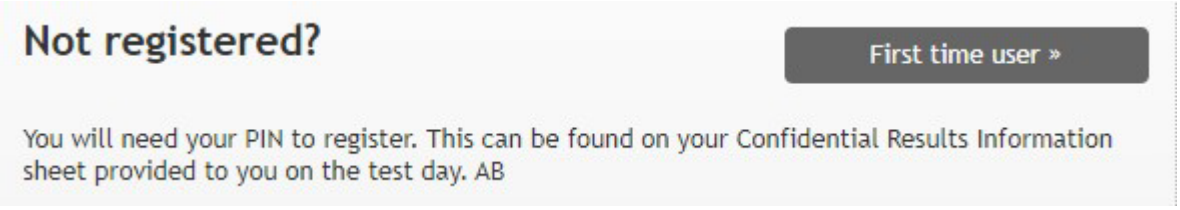
Introduction

Results Online is a secure online portal for you to access your results for STEP Mathematics administered by OCR. There are two separate areas: one which can be accessed by candidates and one which can be accessed by centres. This guide is for candidate users.

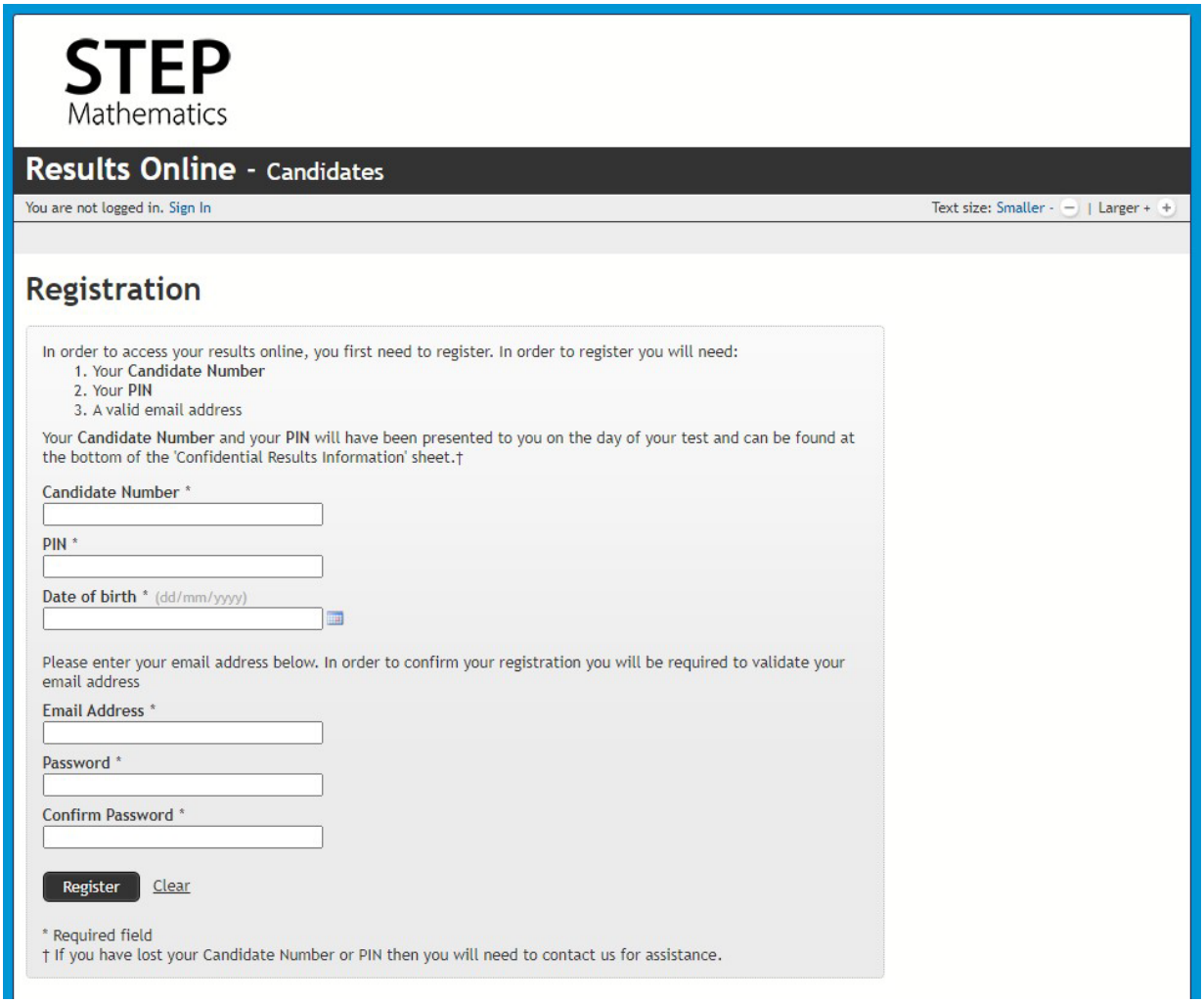
Screenshots shown in this user guide may vary slightly from the screens that you view with your browser. Different browsers can display websites differently and we may also make some amendments to the site. The dates displayed in screenshots are subject to change; current information will always be displayed through Results Online or on our website https://www.ocr.org.uk/students/step-mathematics/

Getting started

You must register before you are able to access your results online. By clicking on the *First Time User* button you will be taken to the registration screen.

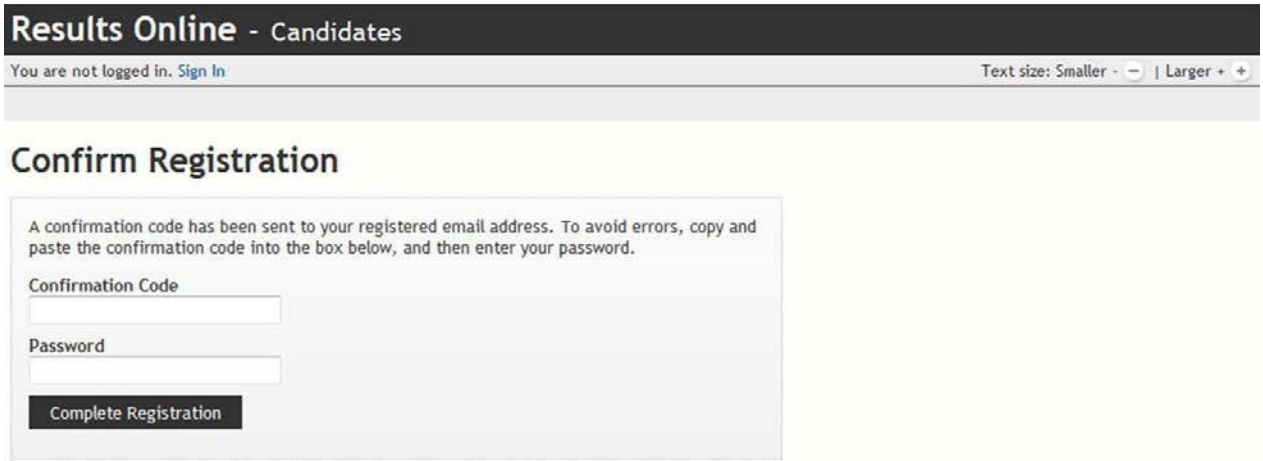


By completing the registration form using the unique information supplied on your Confidential Results Information sheet, your date of birth and your personal email address, you will be able to use Results Online to retrieve your results on the advertised results release date for STEP. You will have received your Confidential Results Information sheet from your centre on the day you sat the STEP test(s).



Once the registration form has been completed, a confirmation code will be sent to the email address entered on the form.

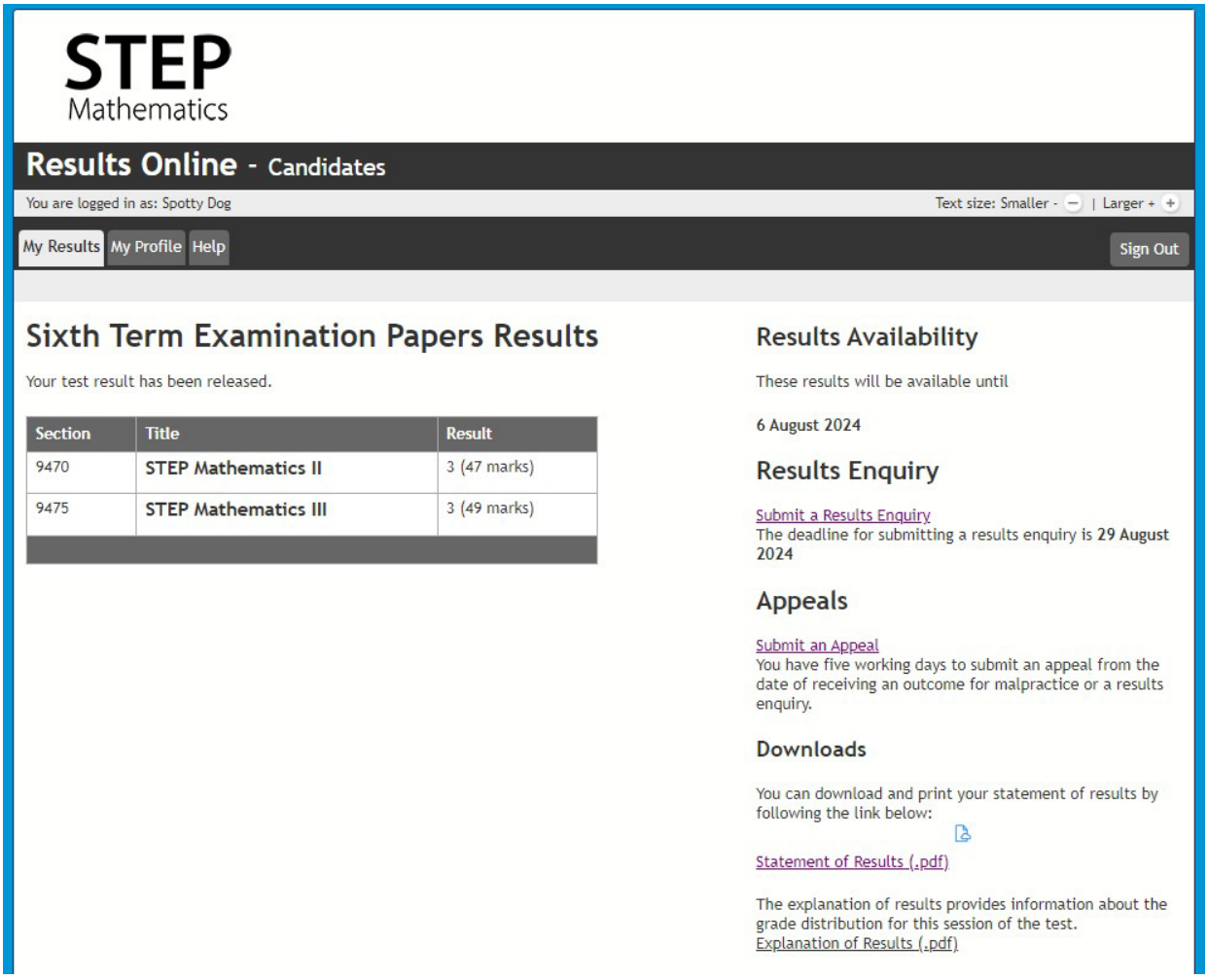
You must re-enter the password entered on the previous screen before clicking *Complete Registration*.



Downloading results

In 2025, STEP results will be released on 14 August 2025 and will be available online until 1 June 2026. Centres and candidates do not receive any paper-based results for STEP; the PDF Statement of Results acts as proof of results.

The *My Results* tab displays information relating directly to your results:



Downloading Statement of Results

You do not receive any paper-based results; a PDF Statement of Results is available for you to download, which acts as proof of results.

To download your Statement of Results, please click the link under the *Downloads* heading within your *My Results* tab.

Downloading Explanation of Results

An Explanation of Results is produced for each year for STEP and is designed to help you understand your results in relation to all other candidates who sat the test. To download please click the link under the *Downloads* heading, within your *My Results* tab.

This is also available from our website: https://www.ocr.org.uk/students/step-mathematics/

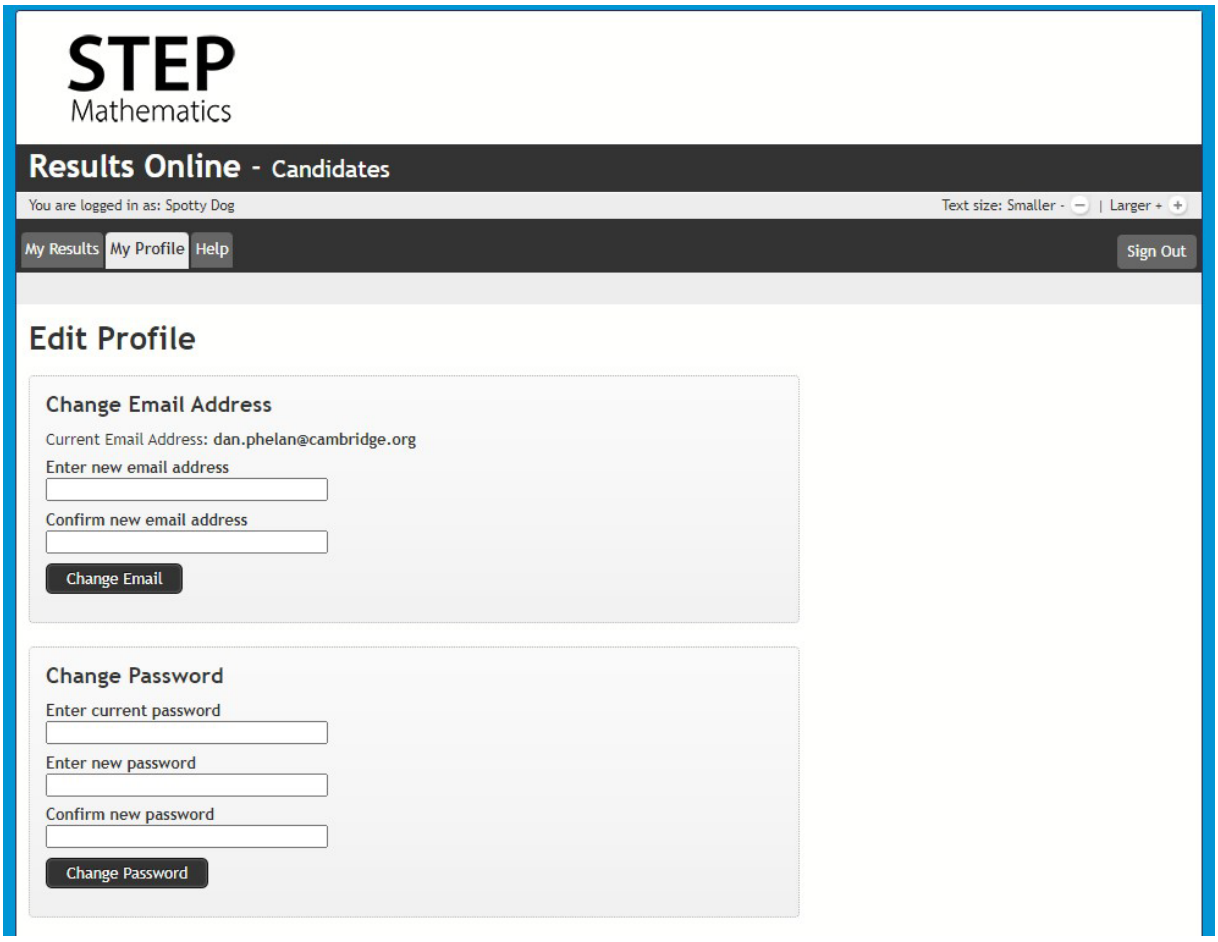
Submitting results enquiry and appeal applications

You can submit a results enquiry application **within 5 working days** of the results release date. If you are not happy with the outcome of a results enquiry or malpractice case, an appeal can be submitted within 5 working days after the outcome of a results enquiry has been received. The deadline and link to the application forms can be found in the *My Results* tab and will be removed when the deadline dates have passed.

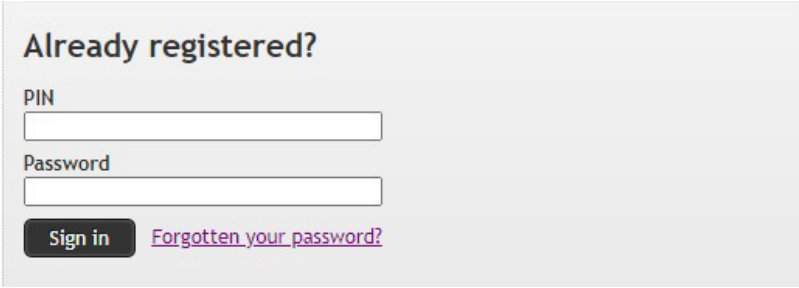
Updating login details

The *My Profile* tab allows you to change your registered email address or password.

You may change your password; passwords must be at least 8 characters long and must contain at least 2 numbers.



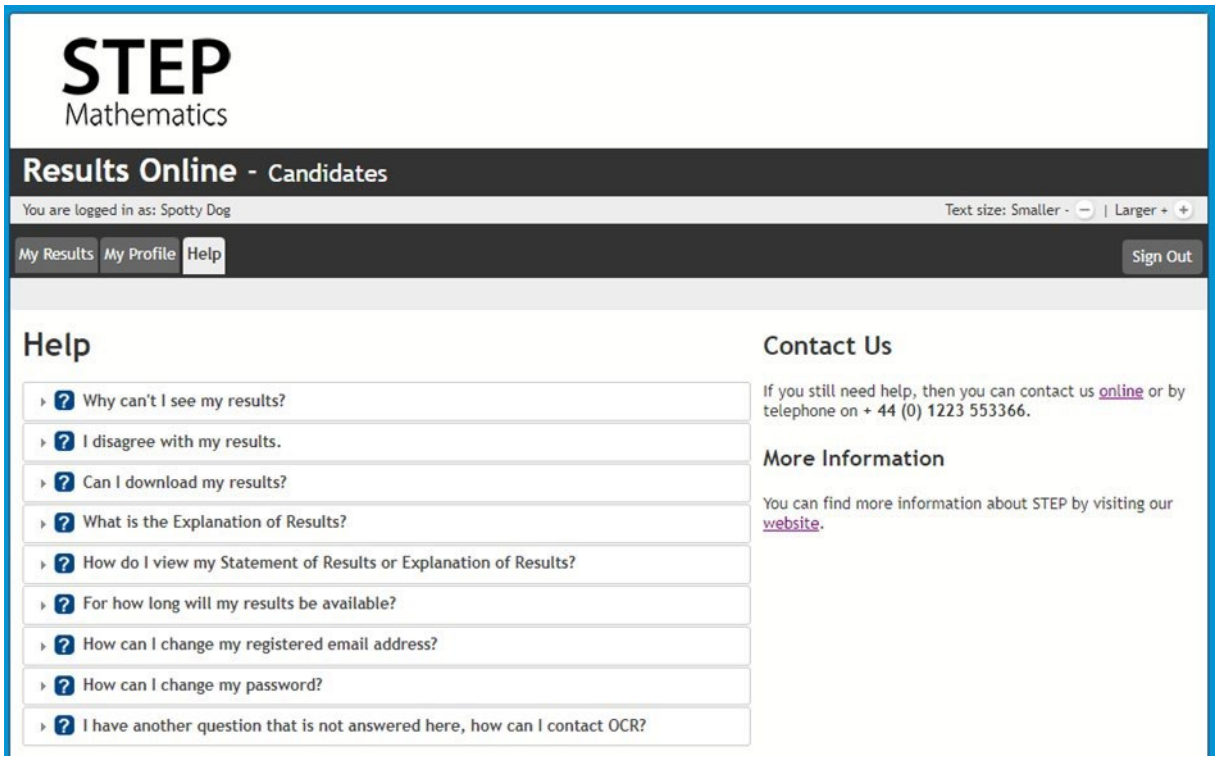
If you have forgotten your password, you can use the *Forgotten your password?* link on the login page of Results Online to have your password reset and emailed to your previously registered email address.



If you cannot provide these details, you should contact STEP Mathematics via the *Help* tab.

Help

If you need support with accessing STEP results or have any questions, go to the *Help* tab. This includes a list of frequently asked questions and our contact details.



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