

Results Online user guide for centres

<https://results.cambridgeassessment.org.uk/centres/>

Version 9

July 2026

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Introduction

Results Online is a secure online portal for registered centres and candidates to access their results for STEP Mathematics administered by OCR. There are two separate areas: one which can be accessed by centres and one which can be accessed by candidates. This guide is for centre users.

Screenshots shown in this user guide may vary slightly from the screens that you view with your browser. Different browsers can display websites differently and we may also make some amendments to the site. The dates displayed in screenshots are subject to change; current information will always be displayed through Results Online or on our website <https://www.ocr.org.uk/administration/stepmathematics/>

Getting started

Centre users do not need to register to use Results Online. The same usernames and passwords used for Entries Extranet can be used to access Results Online.

In your browser, navigate to

<https://results.cambridgeassessment.org.uk/centres/controller/centre/centreResults.html>.

Enter the email address and password. These are the same as for Entries Extranet.

STEP
Mathematics

Results Online - Centres

You are not logged in. Sign In Text size: Smaller - | Larger +

Centre sign in

Email address

Password

[Forgotten your password?](#)

Got a question?

User guide

* Your browser cookies need to be enabled in order to access this site.

* This service should work on the majority of browsers. If you are experiencing any issues, please contact our STEP Mathematics team via:

Email: STEPMaths@ocr.org.uk

Phone: +44 (0) 1223 553998

If you have forgotten your password, click on the *Forgotten your password?* link to reset it. Then enter your email address and click *Submit*.

STEP
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Results Online - Centres

You are not logged in. Sign In Text size: Smaller - | Larger +

Password Reset

Email Address

[Contact us](#) | [Terms & conditions](#) | [Data protection](#) | [Accessibility & standards](#) | [Download Adobe Acrobat software](#)

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You will receive an email with a new password. If your password does not arrive within 24 hours, please contact the STEP Mathematics team for assistance: STEPMaths@ocr.org.uk.

Downloading results

In 2026, STEP results will be released to centres on 12 August 2026 and to candidates on 13 August 2026. Results cannot be given to candidates until the 13 August 2026. STEP results will be available online until 1 June 2027. Centres and candidates do not receive any paper-based results for STEP; the PDF Statement of Results acts as proof of results.

You can download the [results for your centre](#) in CSV or PDF format, or you can download individual Statements of Results [per candidate](#).

Downloading all candidates' results

When results become available for centres, a table summarising the number of test-takers and the number of days results will remain available for STEP will display in the *Results Overview* tab. Under the *Export Format* heading, click the CSV or PDF button to download your centre's results.

Test	Date Released	Available Until:	Days Available	No. of candidates	Export Format	Explanation of Results
STEP	Jul 7, 2024	Sep 5, 2024	43	4	CSV PDF	PDF

The CSV file will typically open in Microsoft Excel and will list the candidates' entry details and results in a format that can be imported into a school management system or be used to carry out analysis.

The PDF file will contain all of your candidates' Statements of Results in a single PDF file.

You can also download an Explanation of Results, which is designed to help candidates and centres understand their results in relation to all other candidates who sat the test. This is also available from our website: <https://www.ocr.org.uk/administration/step-mathematics/>

Downloading results per candidate

Under the heading *Candidate List*, you can see all the candidates with STEP results at your centre. You can search for a particular candidate by entering their name or candidate number into the *Filter Results* search box. Click on the *PDF* button under the *Statement of Result* heading to download the candidate's Statement of Results.

Candidate List

Candidate Name	Candidate Number	Test	Release Date	Statement of Result
Barn Owl	S00003	STEP	Jul 7, 2024	PDF

Click on the candidate's name to display their results onscreen and use the *View Statement of Result (PDF)* button to download the Statement of Results.

Candidate Name: Barn Owl

STEP Results

Section	Title	Result
9470	STEP Mathematics II	1 (89 marks)
9475	STEP Mathematics III	2 (55 marks)

[View Statement of Result \(PDF\)](#)

[Return to Results Overview page](#)

Submitting results enquiry and appeal applications

You can submit a results enquiry application **within 5 working days of the results release date**. If a candidate is not happy with the outcome of a results enquiry, an appeal can be submitted within 5 working days after the outcome of a results enquiry has been received. The deadline and link to the application forms can be found in the *Results Overview* tab and will be removed when the deadline dates have passed.

[Results Overview](#) [Change Password](#) [Help](#)

Available Results

Test	Date Released	Available Until:	Days Available	No. of candidates	Export Format		Explanation of Results
STEP	Jul 7, 2024	Sep 5, 2024	43	4	CSV	PDF	PDF

Candidate List

Filter candidates Type candidate name or number, or test name

Candidate Name	Candidate Number	Test	Release Date	Statement of Result
Cyril Squirrel	S00004	STEP	Jul 7, 2024	PDF

Results Enquiry

[Submit a Results Enquiry](#)
The deadline for submitting a results enquiry is 29 August 2024

Appeals

[Submit an Appeal](#)
You have five working days to submit an appeal from the date of receiving an outcome for malpractice or a results enquiry.

Forthcoming Results

There are currently no forthcoming results for your centre.

Username: test@email.org
Centre name: ESOL TESTING
ONLY DO NOT APPLY
Centre Number: GB599

Updating login details

When centre users are registered to use the Entries Extranet and the Results Online systems, they will be sent a username and password. As the password is computer-generated, it is recommended that centre users change this password to something more memorable. Passwords must be at least 8 characters long and contain 2 numbers.

Use the *Change Password* tab to update your password. **Changing a password for the Results Online system will also change your password for the Entries Extranet.**

Change Password

Please note that changing your Results Online password will also change your Entries Extranet password. Your password must be at least 8 characters long, and include at least 2 numbers. UAT

Enter current password

Enter new password

Confirm new password

Change Password

Help

If you need support with accessing STEP results or have any questions, go to the *Help* tab. This includes a list of frequently asked questions and our contact details.

STEP

Mathematics

Results Online - Centres

You are logged in as: Test User Text size: Smaller - | Larger +

Results Overview **Change Password** **Help** Sign Out

Help

- Why aren't all of my centre's candidates listed?
- Do I need to print and supply a Statement of Results and Explanation of Results to each of my candidates?
- Can I download test results?
- What is the Explanation of Results?
- How do I view the Explanation of Results files?
- For how long will my centre's results be available?
- How can I change my password?
- If I change my password here, will I still be able to log in to the Entries Extranet?
- How do I get another authorised user added or removed?
- I have another question that is not answered here, how can I contact Cambridge Assessment?

Contact Us

If you still need help, then you can contact us [online](#) or by telephone on + (44) 0 1223 553998.

More Information

You can find more information about STEP by visiting our [website](#).

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